

Refund and Cancellation Policy

Our Refund and Cancellation Policy forms part of and must be read in conjunction with, website Terms and Conditions. We reserve the right to change this Refund and Cancellation Policy at any time.

Cancellation Policy

1. Our general policy is Student can cancel the course/class within 3 business days (before the 1st day of Class) after signing or making an initial payment. The refund will be issued after deducting registration fee.
2. Cancellation after the 3rd business day of signature and/or payment will result in no refund.
3. A student can be dismissed, at the discretion of the Director or Instructor, for insufficient progress, no payment of cost, disruption or interference with the class or inappropriate behavior.

For Rescheduling

Classes may be rescheduled or cancelled at the discretion of the Director. All registrants will be notified in advance should this occur

Cancellation of Class

If the session cancelled by us due to some technical or other issue, 100% refund will be provided.

For Rescheduling/Cancellation you can contact us at our email <mailto:lacretia34221@gmail.com>. Upon cancellation, the refund is applicable only at our sole discretion.

All refunds will be issued as per our refund policy. Please contact us via email, we will respond within 3 (Three) business days.

II. UNETHICAL ORDER & CANCELLATION POLICY

- In case of any booking/order is made through unethical means; by taking advantage of a technical glitch; or by misusing/ the offer terms/guidelines/codes -

the particular order/s will be canceled whatsoever and <https://www.genescna.com/> will not be liable to pay any refund to you in all such cases.

III. METHODS OF PAYMENT AND REFUND

We will refund your amount to the original payment method, once it has been processed.

IV. REFUND CYCLE:

The complete refund process normally takes about 30 working days from the date of confirmation of refund.